

CANNON BUILDING 861 SILVER LAKE BLVD., SUITE 203 DOVER, DELAWARE 19904-2467

STATE OF DELAWARE DEPARTMENT OF STATE

DIVISION OF PROFESSIONAL REGULATION

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PUBLIC MEETING MINUTES: BOARD OF FUNERAL SERVICES

MEETING DATE AND TIME: Wednesday, May 30, 2007 at 10:00 a.m.

PLACE: 861 Silver Lake Boulevard, Dover, Delaware

Conference Room B, second floor of the Cannon Building

MINUTES APPROVED: Approved July 31, 2007

MEMBERS PRESENT

Robert C. Hutchison, Jr., Professional Member, Secretary Thomas Trader, Secretary Harry Fletcher, Professional Member Charles P. Arcaro, Professional Member Austin Grice, Public Member Marceline Knox, Public Member

DIVISION STAFF/DEPUTY ATTORNEY GENERAL

Abby Adams, Deputy Attorney General Kay Warren, Deputy Director, Division of Professional Regulation Monique Hampton, Administrative Specialist II Nicole Breaux, Administrative Specialist II

MEMBERS ABSENT

Rose Pritchett, Public Member

CALL TO ORDER

Mr. Hutchison called the meeting to order at 10:02 a.m. and welcomed new Board members.

REVIEW OF MINUTES

The Board reviewed the minutes of the March 28, 2007 meeting. Mr. Arcaro made a motion, seconded by Mr. Fletcher, to approve the minutes with amendments. The motion was unanimously carried.

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UNFINISHED BUSINESS

<u>Discussion on Proposed Revisions to Statute</u>

This item was removed from the agenda.

Review of Tabled Application for Resident Intern

The Board reviewed the application for Gregory Kaznowsky. Mr. Trader made a motion to accept the application, seconded by Mr. Fletcher. The motion for application approval was unanimously carried.

Strategic Planning

The Board recommended that each topic below contain subtopics or list questions/concerns related to that topic. Mr. Hutchison recommended each topic be assigned to a Board member to develop a subtopic:

- Satellite Establishments & Preparation Rooms
 - Definition of satellite was discussed at prior meeting.
 - Mr. Hutchison summarized the grandfathering clause concerning satellites and prep rooms.
 - Terminology concerning satellites
 - Review environmental laws
 - Preventing store-front establishments
 - Inspections of funeral establishments
- Emergency Reciprocity Licensing Procedures
 - This topic stems from a national level.
 - Emergency situations, i.e. threat of the avian flu, would waive the current licensing requirements.
 - Mr. Hutchison recommended Mr. Krenan, who has experience in disaster preparedness, as the contact person.
- Proposed Licensure Requirements for Establishment Owners
 - Mr. Trader made a motion to delete this topic, seconded by Mr. Arcaro. The motion was unanimously carried.
- FTC Rules Concerning Cemeteries and Online Providers
 - Ms. Adams agreed to look into any regulations or laws that prohibit soliciting families for funeral services, i.e. Hospice conducting funeral services.
- Education Requirements for Embalming
 - Mr. Hutchison made a motion to remove this topic, seconded by Mr. Fletcher.
 The motion was unanimously carried.
- Pre-need Laws
 - o Proposed question as to whether an unlicensed individual can sell pre-need.
 - Currently legislation is being passed concerning surety laws, which is being handled by the Banking Commission.
 - This would ensure that monies in irrevocable trusts are available when needed with the surety bonds preventing misuse of funds.

NEW BUSINESS

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Ms. Hampton informed the Board of Complaint No. 27-01-07 and that it was originated from Sussex County, Delaware. Mr. Arcaro accepted the complaint assignment.

Review of Continuing Education Activities

Mr. Trader made a motion, seconded by Ms. Knox, to approve the following programs for continuing education:

Continental Computer Corporation

The Director's Assistant .Net Training – 8.0 hrs – 5/15, 6/15, 7/15, 8/14, 10/10 of 2007.

Funeral Success

Funeral Success Jumpstart - 8.0 hrs

Funeral Review.Com

What Matters Most – 6.0 hrs – Beginning 5/1/07 (ongoing)

The motion was unanimously carried.

Other Business Before the Board (for discussion only)

Mr. Fletcher stated that he enjoyed the conference held from 4/21 - 4/22 and shared with the Board a copy of regulations from other states regarding funeral services.

Public Comment

There was no public comment.

Next Scheduled Meeting

The next meeting will be held on Wednesday, July 31, 2007 at 10:00 a.m. in Conference Room B, second floor of the Cannon Building, 861 Silver Lake Boulevard, Dover, Delaware.

Adjournment

There being no further business, Mr. Trader made a motion, seconded by Mr. Arcaro, to adjourn the meeting at 11:30 a.m. The motion was unanimously carried.

Respectfully submitted,

Nicole M. Williams

Administrative Specialist II